

## Heat Pump Water Heater Rebate and Installation Guidelines

The OPALCO/BPA (utility) heat pump water heater rebate requires completion of the OPALCO rebate paperwork documenting the installation of the unit. The following three items must be submitted to OPALCO for rebate processing:

1. The OPALCO Heat Pump Water Heater rebate form
2. The proof of purchase (receipt)
3. The manufacturer's installation checklist (found in the installation manual included with your unit)

Rebates are usually processed within 30 days and a check is sent directly to the member.

For the OPALCO heat pump water heater rebate, a homeowner **may** install the unit themselves. By doing so, the homeowner is responsible for self education and commits to follow the manufacturer's instructions. There are installation videos available on the manufacturer's websites with exact procedures to follow for successful installations. These videos are considered **Manufacturer Training**.

When filling out the OPALCO Heat Pump Water Heater rebate form, whoever installs the water heater – whether it is the homeowner or a contractor – will check off and sign that the unit was installed **exactly** according to the manufacturer's installation instructions.

The Smart Water Heat program has their DIY Installation tips posted online:  
[http://smartwaterheat.org/sites/default/files/Smart Water Heat DIY Installation Tips.pdf](http://smartwaterheat.org/sites/default/files/Smart%20Water%20Heat%20DIY%20Installation%20Tips.pdf)

For questions about the OPALCO/BPA rebate, **please contact us at 376-3586 or 376-3571.**